

Committee(s): Audit & Scrutiny	Date: 16 th November 2020
Subject: Axis Contract Update	Wards Affected: All
Report of: Tracey Lilley	Public
Report Author/s: Name: Angela Abbott Telephone: 01277 312 500 E-mail: agela.abbott@brentwood.gov.uk	For Decision

Summary

1. The Chair of the Audit & Scrutiny Committee put forward a proposal that the Committee review the first year of the Council's Housing repairs and maintenance contract and performance with Axis.
2. To assist the review of the contract Axis will be providing a presentation to the Committee on the evening..

Recommendation(s)

Members are asked to:

R1. To note the presentation from Axis

R2. To agree the arrangement of a members working group to review in further detail the performance of the Housing Repairs and maintenance contract and report back to the next committee

Main Report

Introduction and Background

3. The Axis contract went live on the 4th June 2019 providing a comprehensive planned and responsive maintenance programme for 10 years with the option to extend the contract for a further 5 years totalling a 15-year contract.
4. The contract encompasses the delivery of the Council's reactive, void, compliance and planned maintenance of the Housing stock under a price per property agreement (PPP) and the scheduled pricing (SOR).

5. Housing and Repairs Officers met with the HSE on several occasions and provided a wealth of documentation for review which resulted in several recommendations to implement new procedures.

Issue, Options and Analysis of Options

6. The contract is monitored/audited by the Housing Repairs team by the interrogation and monitoring of Key Performance Indicators, Contract meetings, quarterly performance reviews, pre and post joint site inspections, variation approvals and a two-stage invoice authorisation process.

Reasons for Recommendation

7. To ensure a transparent contract management process

Consultation

8. Not applicable

References to Corporate Plan

9. Drive continuous improvement of our housing services
10. Continue a service improvement programme to ensure our services are delivered efficiently.

Implications

Financial Implications

Name/Title: Jacqueline Van Mellaerts, Director of Corporate Resources
Tel/Email: 01277 312500/jacqueline.vanmellaerts@brentwood.gov.uk

There are no direct financial implications from this report.

Legal Implications

Name & Title: Amanda Julian, Corporate Governance Solicitor & Deputy Monitoring Officer
Tel & Email: 01277 312500 / amanda.julian@brentwood.gov.uk

There are no direct legal implications from this report.

Economic Implications

Name/Title: Phil Drane, Director of Strategic Planning

Tel/Email: 01277 312500/philip.drane@brentwood.gov.uk

There are no economic implications.

Other Implications (where significant) – i.e. Health and Safety, Asset Management, Equality and Diversity, Risk Management, Section 17 – Crime & Disorder, Sustainability, ICT.

Background Papers

None

Appendices to this report

None